

How to Respond to Chad via Video Ask

Video Reply:

1. When you select Video, you may be asked to give permission for the software to use your Cam & Mic. Select the green Request permissions button, then select Allow if a permissions notification window pops up.
2. Your video will turn on and you will see yourself to the right of Chad. Select the red circle to begin recording your message. A countdown will start and a thumbs up will appear when it's ready for you to record. Select the red square to end recording.
3. If you do not like the recording, select No when it asks if you're ready to send it. If you're happy with it, select Yes.
4. Enter your name and email address on the next page so that Chad can reply back to you.

Audio Reply:

1. When you select Audio, you may be asked to give permission for the software to use your Mic if this is the first time. Select the green **Request permissions** button, then select **Allow** if a permissions notification window pops up.
2. Select the red circle to begin recording your audio. A countdown will start and a thumbs up will appear when it's ready for you to speak. Select the red square to stop recording.
3. If you do not like the audio you recorded, select **No** and begin the process again. If you're happy with it, select **Yes** and the audio file will be sent to Chad.
4. Enter your name and email address on the next page so that Chad can reply back to you.

Text Reply:

1. When you select Text, a **Type here...** prompt will appear to indicate where you should type your question.
2. Select the blue arrow button when you've finished typing out your question.

3. Enter your name and email address on the next page so that Chad can reply back to you.